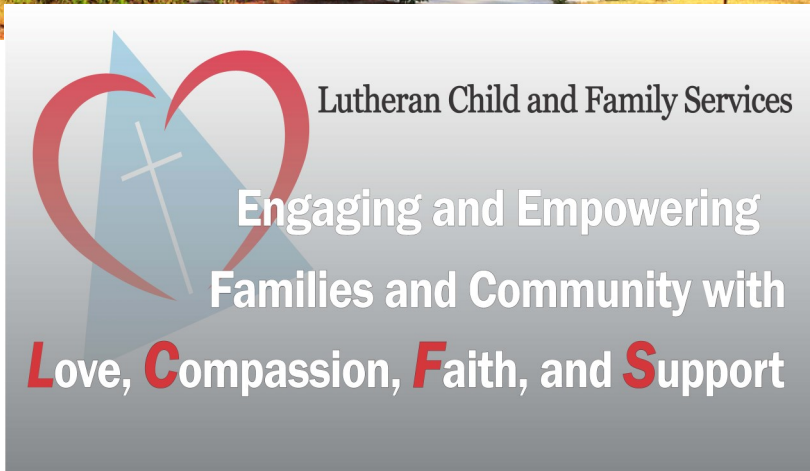


2020 Annual Report



God's Children, Our Purpose

A message from our President:

In early 2020, the world, our nation, Indiana and the Indianapolis community stopped functioning as we knew them. The spreading Covid-19 pandemic battered the economy, people lost their jobs and a sense of helplessness prevailed. Like many other service providers nation-wide, Covid-19 had a dramatic impact on Lutheran Child & Family Services' (LCFS) staff, programs and the youth and families LCFS serves. Both residential and community-based services had to be adapted in significant ways to ensure safety while continuing to meet the highest standards of program delivery.

For example, admissions to LCFS' residential facility, Lutherwood, needed to be reduced to ensure that social distancing could be effectively ensured. The facility was also retrofitted to control access, add hand sanitizing stations, additional shower facilities, and to accommodate virtual program delivery and residential youth family visitation. Staffing challenges, created by exposure to the Covid-19 virus both inside and outside LCFS' facilities, were also effectively addressed. The Sharing Place food pantry shifted to a "curb-side pick-up model" to minimize the pandemic risk while assuring that families continued to receive much needed food supplies. As confirmed by the statistics and financial results contained in this Annual Report, throughout this year of unprecedented challenges and changes, LCFS continued to thrive and grow.

Key components to LCFS' growth in fiscal year 2020 reside in our key partners, Community Health Network and LCFS Foundation as well as in the resiliency, focus and dedication of our donors, staff, officers, and members of the Boards of Directors. Because of their combined efforts, this past fiscal year can be proudly added to LCFS' legacy of providing faith-centered services and compassionate care to those members of our community who are most in need of love, understanding and nourishment regardless of circumstances.

LCFS' confident growth in a year of previously unseen crisis is boldly demonstrated by the construction of the Pando Aspen Grove of Community Heights (Pando) permanent supportive housing facility. Pando is a 30 one-bedroom apartment housing first initiative that will provide critical housing for youth 18-24 experiencing homelessness, with a focus on individuals emerging from the child welfare system. With its opening this summer, Pando will ensure a stable housing environment for its residents as well as provide voluntary programs to address education, employment and other critical needs. Certainly, the new Pando initiative further fulfills LCFS' mission of engaging and empowering families and community with love, compassion, faith, and support.

As I think back on all that LCFS accomplished in 2020, I am confident that in this time of unparalleled challenge, turmoil and change, LCFS has continued to strengthen. Thank you for being part of that journey and for all that you do to support LCFS.

Thomas J. Grau, President
LCFS Board of Directors



Residential Programs



LCFS has several residential programs operated in collaboration with Community Health Network:

Lutherwood Residential Treatment Center - Specializes in the care and treatment of abused, neglected, and abandoned children who exhibit chronic behavioral or emotional challenges.

IMPACT - A specialized unit within Lutherwood, IMPACT is a collaborative effort between Ascent 121, LCFS and Community Health Network to provide comprehensive care coordination and intensive therapeutic services for minors who are survivors of human trafficking.

Emergency Shelter Care - Provides an immediate safe haven for males and females ages 12-18, 24 hours a day, seven days a week.

Trinity House Group Home -

An independent living group home designed to help young men, ages 14-21, learn the skills necessary to live as independent adults while working toward their high school diploma/GED, pursuing collegiate coursework, and/or planning for a career.



In addition, LCFS has the following programs and services that support our residential programs:

Lutherwood Academy - Partnered with Indianapolis Public Schools, LCFS provides a comprehensive on-site curriculum for grades K-12, including in-school behavior management and a full day educational schedule

Spiritual Engagement, Education, & Development (S.E.E.D.) -

Grounded in all our programs, S.E.E.D. is a healing network that promotes personal growth, renewed relationships and the development of spirit-filled lives.

Community-based Programs



LCFS has multiple community-based programs operated in collaboration with The Foundation for Lutheran Child and Family Services



The Sharing Place - Community assistance program providing food and children's clothes to youth and families in need.

The Emergency Diaper Dispensary (TEDD) - Diaper assistance program providing diapers to babies and families in need. By referral only. (*TEDD was closed in 2020 due to COVID-19, but has re-opened in 2021*)

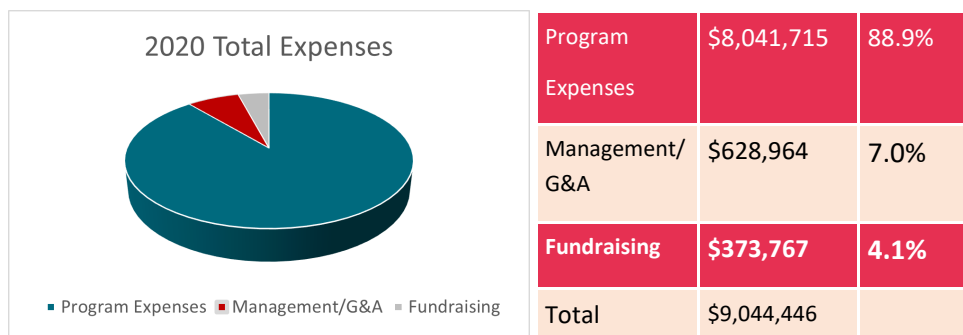
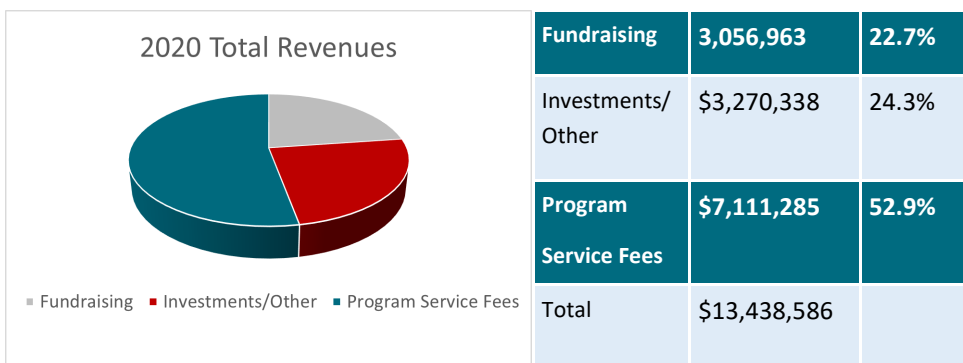
The Christmas Store - LCFS operates this seasonal giving program to support struggling families by providing them with a selection of Christmas gifts for their children and Christmas dinner. By referral only.

In addition, LCFS offers the following community-based programs and services with other collaborators:

Home-based Therapeutic Services - In collaboration with Community Health Network, LCFS provides an array of services in client homes, including case management services, court ordered supervision, in-home therapeutic treatment, pre- and post-adoption, parenting, counseling, family preservation, and crisis management services.

INSPIRE Program - LCFS' newest program, INSPIRE, is operated in collaboration with Community Health Network, Paramount Schools of Excellence, Goodwill of Central and Southern Indiana, Community Alliance of the Far Eastside (CAFE), Indianapolis Legal Aide Society, and the Metropolitan School District of Lawrence Township. INSPIRE offers 2 Generation (2Gen) services to help families gain the skills and resources needed to achieve their personal and family goals for economic success.

2020 Financial Results



Financial Results presented are the consolidated results of Lutheran Child and Family Services and The Foundation for LCFS



LCFS is a member of Lutheran Services in America (LSA), Accredited by the Council on Accreditation (COA), and an accredited partner agency of the United Way of Central Indiana

2020 Program Highlights

Residential Programs

Provided:

265 Residential clients with

- 71,377** meals
- 23,845** nights of shelter
- 515** client transport trips
- 1,102** recreation services/activities
- 784** health screenings/services

Held:

47 chapel services



Community-based programs

Provided:

- 485,854** pounds of food to **11,330** families (**48,312** people)
- 700** school uniforms provided to students in need
- 200** families (**920** people) with Christmas presents and dinners



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2020 Foundation Board of Directors

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THANK YOU Agency and Foundation Board Members, and the many dedicated volunteers and donors helping us serve our community!



Thank you
for your support!



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