

# 2021 Annual Report



*A message from our President*



*Engaging and Empowering  
Families and Community with Love,  
Compassion, Faith, and Support*

*God's Children, Our Purpose*

Dear Lutheran Child & Family Services (LCFS) Donors, Partners, and Friends,

Looking back on 2021, I am amazed and proud of what LCFS achieved in a year captivated by continuing challenges presented by the ongoing Covid-19 pandemic. Like service providers nationwide, LCFS was challenged to locate, hire, and retain qualified front-line workers. Consequently, the number of youths enrolled in LCFS' residential facility, Lutherwood, needed to be reduced to comply with applicable Indiana statutes and regulations. Other LCFS programs similarly contracted and critical program services revenue shrank. However, with an extraordinary will, perseverance, and the amazing support provided by staff members and our key partners, Community Health Network and The Foundation for Lutheran Child and Family Services (LCFS Foundation), LCFS has fought through the hardships and created hope for hundreds of youths and families through its various programs.

As you read about and see in this 2021 Annual Report, by working even longer days, the LCFS staff was able to provide faith-centered services and compassionate care to those members of our community who are most in need of love, understanding, and nourishment through such vital programs as the following:

- Lutherwood Residential Treatment center: a program providing care and treatment to abused, neglected, and abandoned children with severe emotional and/or behavioral challenges
- Impact Program: with essential partner Ascent 121, a specialty program within Lutherwood focused on providing comprehensive care and therapeutic services to youth who are survivors of human trafficking
- The Pando Aspen Grove of Community Heights (Pando) Permanent Supportive Housing Program: a Housing First initiative that provides critical housing and voluntary programs to address education, employment, behavioral health care, and other critical services to young adults ages 18-24 experiencing homelessness, with priority given to those who have been involved in the child welfare/foster care system
- Sharing Place: a community assistance program that provides food to families in need
- INSPIRE Program: a service that provides 2 Generation programming to help families find economic security and access resources to assist them as they strive to achieve their educational, employment, health, and social capital goals

Thank you to the United Way of Central Indiana, our largest philanthropic supporter, and the many foundations, churches, organizations, and individual donors that help us fulfill our mission. LCFS is and will forever be grateful for the important role that you play in support of LCFS and the children and families we serve. You are key partners in the vital work that needs to be done every day to assure a brighter future for persons most in need. LCFS can never adequately express its gratitude for your generosity.

As I think back on all that LCFS accomplished in 2021, I am confident that in this time of challenge, turmoil, and change, LCFS has continued to evolve, grow, and strengthen. Thank you for being part of that journey and for all that you do to support LCFS.

Tom Grau

President, LCFS Agency Board of Directors

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# 2021 Financial Results



<b>Fundraising</b>	4,688,893	29.3%
<b>Program Service Fees</b>	5,900,475	36.8%
<b>Investments/Other</b>	5,432,172	33.9%
<b>TOTAL</b>	<b>16,021,540</b>	<b>100.0%</b>

<b>Fundraising</b>	434,824	4.7%
<b>Program Expenses</b>	8,148,707	88.6%
<b>Management/G&amp;A</b>	616,558	6.7%
<b>TOTAL</b>	<b>9,200,089</b>	<b>100.0%</b>



Financial Results presented are the consolidated results of Lutheran Child and Family Services and The Foundation for LCFS



LCFS is a member of Lutheran Services in America (LSA), Accredited by the Council on Accreditation (COA), and an accredited partner agency of the United Way of Central Indiana



# 2021 Highlights and Milestones

- In June 2021, LCFS welcomed our first tenants to our new Pando Aspen Grove of Community Heights (Pando) Permanent Supportive Housing Program; we celebrated with a Grand Opening Ceremony in July
- In October 2021, we were notified that we were awarded a grant of \$145,000 from Gleaners to purchase a walk-in refrigerator/freezer and a cooling truck and shelving for the Sharing Place
- LCFS was notified in August 2021 that we were awarded a 2-year grant from the United Way of Central Indiana for our INSPIRE program, totaling \$1.15M, from the Family Opportunity Fund
- In November 2021, LCFS was notified that we would receive up to \$211K in funding for Pando Supportive Services from the Housing to Recovery Fund through CICF

## In 2021, LCFS Provided **193** Residential youth with:

- **56,707** meals
- **19,068** nights of shelter
- **1,352** client transport trips
- **363** recreation services/activities
- **775** health screening/services



## And held:

- **44** chapel services
- **38** formerly homeless individuals received housing through in the new Pando Program

## Community-based programs provided:

- **468,235.9** pounds of food to **7,272** families (**29,632** people)
- **786** school uniform shirts and **649** uniform pants to 7 Indianapolis middle schools
- **163** families (**766** people) with Christmas presents and dinners
- **82** families (**148** individuals) served through our 2Generation INSPIRE program



# Residential Programs

*LCFS has several residential programs operated in collaboration with Community Health Network:*

**Lutherwood Residential Treatment Center** - Specializes in the care and treatment of abused, neglected, and abandoned children ages 6-21 who exhibit chronic behavioral or emotional challenges. Within Lutherwood, we also have IMPACT, a specialized unit operated with the additional support of Ascent 121 to provide comprehensive care coordination and intensive therapeutic services for survivors of human trafficking.

**Emergency Shelter Care** - Provides an immediate safe haven for males and females ages 12-18, 24 hours a day, seven days a week.

**Trinity House Group Home** - An independent living group home designed to help young men, ages 14-21, learn the skills necessary to live as independent adults while working toward their high school diploma/GED, pursuing collegiate coursework, and/or planning for a career.

**Pando Aspen Grove of Community Heights (Pando) Permanent Supportive Housing** - a new housing program for young adults 18-24 who have experienced homelessness. Priority is given to those who have been involved in the foster care/child welfare system. Pando provides affordable housing and voluntary supportive services to promote health and wellness, educational achievement, employment/career development, and opportunities to build social capital.

*In addition, LCFS has the following programs and services that support our residential programs:*

**Lutherwood Academy** - Partnered with Indianapolis Public Schools, LCFS provides a comprehensive on-site curriculum for grades K-12, including in-school behavior management and a full day educational schedule.

**Spiritual Engagement, Education, & Development (S.E.E.D.)** - Grounded in all our programs, S.E.E.D. is a healing network that promotes personal growth, renewed relationships and the development of spirit-filled lives.

# Community-Based Programs

*LCFS has multiple community-based initiatives operated in collaboration with The Foundation for Lutheran Child and Family Services*

**The Sharing Place** - Community assistance program providing food to youth and families in need.

**The Emergency Diaper Dispensary (TEDD)** - Diaper assistance program providing diapers to babies and families in need. By referral only.

**The Christmas Store** - LCFS operates this seasonal giving program to support struggling families by providing them with a selection of Christmas gifts for their children and Christmas dinner. By referral only.

*In addition, LCFS offers the following community-based programs and services with other collaborators:*

**Home-based Therapeutic Services** - In collaboration with Community Health Network, LCFS provides an array of services in client homes, including case management services, in-home therapeutic treatment, parenting, counseling, family preservation, and crisis management services.

**INSPIRE Program** - INSPIRE is operated in collaboration with Community Health Network, Paramount Schools of Excellence, Goodwill of Central and Southern Indiana, Indianapolis Legal Aid Society, and the Metropolitan School District of Lawrence Township. In 2021, we expanded this program to include families from IPS 88.

INSPIRE offers 2 Generation (2Gen) services to help families gain the skills and resources needed to achieve their personal and family goals for economic success.



Thank you for your support!



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